

Apologies – GK,SJ,EF, AHC

PRESENT – Dr Ali, Dr Hussain, SB, CBW, VW,SD,KB,PM

PPG meeting 8th September 2025

Introductions and discussion around members that have not attended for the past 9 months. Agreed that practice manager will contact them and possibly remove off the group. To also invite new members to join.

Staffing updates - Gracie is now an employee following apprentice contract with WSB.

Rachel will be returning following maternity leave.

Ali Hussain is leaving in October.

CQC INSPECTION – No current update.

BUILDING UPDATE – Debt kiosk in place now for patients to access.

Visit from Local MP – Sarah Champion visited WSB received positive feedback. Mayor of Rotherham was booked in to visit but cancelled due to practice manager unable to attend. Will be rearranged later in the year.

PPG GROUP QUESTIONS AND QUERIES;

Flu and Covid vaccines – invites have been sent out to patients everyone over 75 are eligible for covid jabs.

Foot checks:

PPG members enquired about referrals to the eye clinic discussed Ophthalmology pathway in Rotherham and urgent referrals. PPG members have said that Rotherham team do not answer the phone Practice manager to investigate number and access of this service.

PPG members wanted feed back on same day appointments the partners have updated them on these figures up to 75 daily appointments available currently for patients at times this can increase.

Discussed weight loss programme text messages have been sent out to patients

Discussed health wave in Rotherham. Importance of not just relying on injections but also to look at dietary needs and intake.

ICB cuts in funding:

Sue has raised concerns that ICB are reducing funding for patients with Celiac Disease.

Sue will explore this further and raise concerns. Patients may not be able to afford the correct dietary intake, and overtime can lead to other serious long term health complications.

Dr Ali and Dr Hussain will support Sue in doing this. The group has agreed that this is worrying and a matter that needs to be addressed with ICB.

Group agreed that the practice has improved, and many new things have been implemented that are positive change.

Cancer Awareness

The practice holds monthly drop-in services for Bowel screening and cancer awareness.

WSB are working alongside Cancer research and Bowel screening service. This continues and the Big Purple Bus has also visited the practice in August. Patients did access this for advice and guidance. Sanha has said that they would like to continue this every few months.

Overall, the practice is currently running smoothly and are running at full capacity, practice has a stable clinical at the current time.

Next PPG meeting has been arranged for 1st December 2025 at 4pm.